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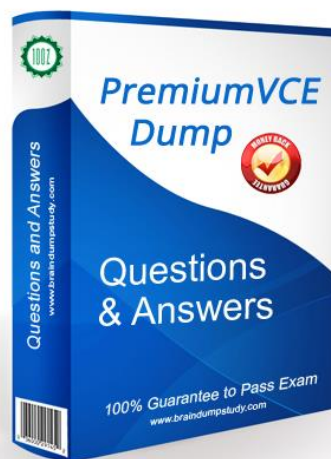


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Exam : **GE0-803**

Title : Genesys Certified Professional
8 System Consultant, Voice
Platform (GCP8 - CVP)

Vendor : Genesys

Version : DEMO

NO.1 In most deployment options, the IVR Server Client or Genesys Queue Adapter (GOA) resides on the _____.

- A. IP Communications Server
- B. Element Management Provisioning System
- C. Web Server
- D. Configuration Server

Answer: A

NO.2 Which of the following third-party products must be installed on any host where EMPS will be accessed via a browser?

- A. Java SDK
- B. MS XML Parser
- C. Java Runtime Environment (JRE)
- D. SQL Client Libraries

Answer: C

NO.3 Is it necessary to declare and configure IVR-TServer in CME when the IVR is in a Behind configuration? Choose the best statement.

- A. It is not necessary to declare it in CME
- B. It must be declared to configure the IVR Server options (gli_server_group_1, IServer et IServerGLMSap)
- C. It must be declared because it is a part of IVR Server. But it have not to be configured

Answer: B

NO.4 There is a three-part hierarchy regarding tenancy:Resellers/customers/IVR Profiles. In a singletenant installation, the default configuration is Reseller=GVPOwner, Customer=AdminTrue or False.

- A. TRUE
- B. FALSE

Answer: A

NO.5 Which of the following content should be considered for caching?

- A. Active Server Pages
- B. Vox files
- C. Java Server Pages
- D. Java Beans

Answer: B

NO.6 The Voice Application Reporter (VAR) requires _____.

- A. A client installed on the VCS
- B. An application to reside on the VAR Server
- C. A Microsoft SQL Server
- D. An abandoned threshold to be set up in the Application Profile in the EMPS

Answer: C

NO.7 Referring to the I-ServerXML log entry, what is the "CalledNum"?

```
[2005/05/02 19:39:51.161] 6FC ISvrClientGlobalData.cpp:1096
C=14:L=8:U=1000
<?xml version="1.0" encoding="iso-8859-1" ?>
<!DOCTYPE GctiMsg SYSTEM "IServer.dtd">
<GctiMsg>
  <CallId>
    {EA006592-F9D0-4287-9AEB-02D579A43226}
  </CallId>
  <NewCall CallControlMode="Network" Version="2.0" >
    <CalledNum>
      01
    </CalledNum>
    <DNIS>
      3693181
    </DNIS>
    <ANI>
      4086266677
    </ANI>
  </NewCall>
</GctiMsg>
```

- A. The ANI that was called
- B. The DNIS of the call
- C. The Dialogic port the call landed on
- D. The web server port the call landed on

Answer: C

NO.8 Prior to installing the VCS software, which of the following must be installed on the computer that hosts the VCS?

- A. Dialogic software
- B. IVR Server
- C. SIP Switch
- D. Voice Application Reporter

Answer: A

NO.9 Which of the following MRCP speech vendors does GVP support?

- A. IBM Websphere Voice Server (WVS)
- B. Asterisk
- C. Microsoft
- D. Linux

Answer: A

NO.10 Based on the Popgateway1.log shown, what is the logging level?

```
[2004/03/26 07:41:42.796] BEB IPageCollectorProxy.h:41 C=22:L=8:U=9B  
getPage: http://10.10.10.76:8182/VXMLStudioSimulation/PROMPT1.jsp]
```

- A. Debug
- B. Error
- C. Warning
- D. Custom

Answer: A

NO.11 How many steps are necessary to add a new ivr profile in EMPS?

- A. One step: Click Add New IVR Profile. You can provision on the same screen.
- B. One step: Use the Bulk Provisioning Tool (BPT) to generate the IVR Profile.
- C. Two steps: Click Add New IVR Profile and then provision the IVR Profile.
- D. Three steps: Click Add New IVR Profile, then provision it, and then click on Deploy.

Answer: C

NO.12 Which are the typical components of a VOIP SIP solution?

- A. IP Communication Server, Telephony Board, and CTI-Link
- B. Voice Communications Server, Media Gateway, and IP Communication Manager
- C. IP Communication Server, SIP Session or H.323 Session Manager, Resource Manager, and Polyhedra database
- D. IP Communication Manager, Media Gateway and Telephony Board

Answer: C